

**GENTECH**<sup>™</sup>  
S C I E N T I F I C



## MULTI-VENDOR SERVICE & REPAIR

GC, MS, HPLC, LC/MS, GC/MSD

# Who are we?

BUFFALO, N.Y. (February 1, 2022) – Purity Scientific LLC, a parent company of GenTech Scientific announced that it has acquired Conquer Scientific. The acquisition of the San Diego based company combines two industry leaders, allowing us to strengthen our robust service network, unmatched resources, and an unparalleled inventory of refurbished analytical instruments. Reinforcing coast to coast coverage for all service needs.

**GenTech Scientific LLC**, Founded in 1996, is located in Arcade, New York. A pioneer in the refurbished instruments industry, GenTech also offers installation, training, and maintenance and repair services to help scientists, universities, and corporations further their research.




## WHY BUY NEW, IF YOU DON'T HAVE TO?!

For over 28 years, GenTech Scientific has been a trusted partner, providing premium analytical instrumentation and services to labs around the world. Our inventory includes specialized instruments for applications such as gas chromatography, mass spectrometry, and liquid chromatography.

### Industry Staples:

Academic, Pharmaceuticals  
Environmental, and  
Manufacturing





# THE GENTECH DIFFERENCE

## Service & Repair

Our experienced chemists, engineers, and technicians offer helpful, consistent, instrument service and repairs in-house or on-site.

## Training and Education

With expertise on instruments from most major manufacturers, GenTech is equipped to provide in-depth training on applications related to your needs.

## Preventative Maintenance

Annual PM is an essential part of keeping your lab running successfully while reducing repair costs.

## No Time for Downtime?

Have an instrument in need of depot repair or in-house evaluation?  
Send it to us! We will evaluate and provide you with solutions best suited for you.



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## WHY CHOOSE US

### We Build Together

Purity values our partners' trust and the true importance of reliability and service quality.

### Fast solutions, Guaranteed

We communicate your specific instrument needs to get the results you require. If there is any issue, our team works to get it solved quickly, even providing on-site diagnostics or rental deliveries.

### We Strive for Perfection

As experts in the industry, with chemists, engineers, and technicians, we educate, execute, and out-perform at every turn.

### Improvement & Commitment

We always look to improve, with ongoing training and education sessions, both for your team and our own.

# Your comprehensive source for High Quality – Low-Cost instrument packages, trainings, and support.

## Instruments for:

- Water Analysis
- Soil Analysis
- Pesticide Analysis
- Organic Compound Analysis

## Included Services:

- Instrument Installation & Basic Familiarization
- Warranty Coverage
- Life-Time Phone Support

## Options:


- Extended Warranty & Service
- Application Assistance
- Financial (Rental/Lease)

## Consumables:

- Starter Kits, Columns & Standards



## Service Contracts

	FULL SERVICE CONTRACT	LIMITED SERVICE CONTRACT	WARRANTY RECERTIFICATION	PREVENTATIVE MAINTENANCE
<b>Services Included in GT Service Agreements</b>				
Hardware Telephone Support	✓	✓	✓	
Software Telephone Support	✓	✓	✓	
<b>Onsite Repair</b>				
Unlimited Onsite Repair Visits	✓			
Repair Parts	✓			
Travel & Labor	✓	✓	✓	
<b>Advanced Diagnostics</b>				
Unlimited Remote Service Hours	✓			
Limited Remote Service Hours		✓	✓	
<b>Maintenance Services</b>				
Annual Onsite Preventative Maintenance - Parts & Travel	✓	✓	✓	✓
<b>Phone Support</b>				
Unlimited Phone Support	✓			
Limited Phone Support		✓	✓	
<b>Warranty Coverage</b>				
Warranty Coverage	✓	✓	✓	

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## Customer Testimonials

"GenTech Scientific has been an excellent partner and supplier of high quality analytical equipment accompanied by top level support service. I highly recommend them whether you're starting out with a new facility and balancing budget constraints or even if you are looking for a single vendor to support all manufacturer models of equipment. The staff is knowledgeable, professional and prompt and the sales team brings the right level of experience and technical expertise to the table to provide a well rounded experience."

- Keith G.

"Great company to buy from and work with. Alexis has gone above and beyond to accommodate my lab needs, very knowledgeable and resourceful. The product we purchased came in great shape better than expected. But ultimately customer service is what will keep me been a customer for life. Great Job! I highly recommend Conquer Scientific to all my colleagues."

- Evelyn R.